

SHOALHAVEN

COMMUNITY TRANSPORT

A Division of Coast and Country Community Services Ltd.

SERVICE

Nowra (02) 4423 6044

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Welcome to our first

## Service User Newsletter

September 2017

### How well do you know us?

Shoalhaven Community Transport has been providing quality transport services for over 29 years to people in the Shoalhaven who are frail aged or have a disability, their Carers and people who are transport-disadvantaged.



We are a division of Coast and Country Community Services Ltd.

**We are a Registered NDIS Provider.**

*And ... we've recently achieved Accreditation for the NSW Disability Standards, just another reason to use Shoalhaven Community Transport!*

## My Aged Care - are you registered?

In July 2015 My Aged Care was introduced for older people wishing to use community services. My Aged Care has helped many people to access the services they need, including Community Transport. If you need other services please call My Aged Care for assessment. Phone: 1800 200 422

Are you receiving help already with a Home Care Package? Please let us know so we can update your details.

## Our Volunteers

Did you know that most of our drivers and assistants are volunteers? Our volunteers are the lifeblood of our Service and we really appreciate their commitment, attitude, kindness and friendliness.



## How are you?



Whether you've been using us for a short or a long time, things can change quickly. Are you using a walker now? Has your mobility changed? Please let us know any changes so we can give you the best and safest service possible.



## Bookings - Cut-off times

With the introduction of our new operating system in September last year, we found that to provide services more efficiently we needed to introduce cut-off times for bookings. Currently we ask that you call us by 10:00 a.m. the day before you need transport, but it's always best to call us as soon as you've made your appointment; it makes arranging your transport so much easier.

### *We're not just Medical transport ...*

We offer more services than you think.

Please call us for information and to see if you're eligible.



Weekend Outings



Shopping



Taxi Vouchers

## National Disability Insurance Scheme (NDIS)

Are you a person with a disability under 65 (under 50 for Aboriginal/Torres Strait Islanders)? The NDIS is rolling out across the Shoalhaven now. Have you applied yet for the National Disability Insurance Scheme? We'd still like to help you with your transport needs – please call us to update your details or arrange a friendly meeting with you to discuss transport and your NDIS plan.

### *But enough of being serious...*

*Q: Why did the bus stop?*

*A: Because it saw the zebra crossing.*

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*A man trying to get on an overcrowded bus pushed off by the people inside.*

*was*

*"There's no room", they said. "It's full up!"*

*"But you must let me on!" shouted the man.*

*"Why, what's so special about you?" they asked.*

*He replied "I'm the driver."*

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*"Doc, I can't stop singing the Green, Green Grass of Home."*

*He said: "That sounds like Tom Jones syndrome."*

*I asked: "Is it common?"*

*He replied: "It's not unusual"*